



CommVault Expands Its Unified Platform with Introduction of IQ Ops, a Broad Data and Storage Operations Management Suite

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-- Now generally available, new CommVault QiNetix 6.1 advancements help organizations better meet data protection service levels with proactive, cost-effective, round-the-clock problem prevention and resolution --

OCEANPORT, N.J. — December 19, 2005 —Enhancing its leadership position as a Unified Data Management™ provider, CommVault® today announced general availability of its new QiNetix Version 6.1 data management suite, which includes three major product additions. In two prior announcements related to the 6.1 release, CommVault announced the first unified, continuous data protection for enterprises and the first unified data classification functionality to enable the industry's first true ILM solution.

Today, CommVault completes the QiNetix 6.1 announcement series with the introduction of **IQ Ops**, a broad Data and Storage Operations Management suite. To address the growing complexity of data and storage operations, IQ Ops delivers robust features and powerful online e-Support options to help IT customers achieve higher reliability, improve trouble shooting and meet their service level obligations. IQ Ops is the latest addition to award winning QiNetix, the unified data management platform, which includes industry leading products in data protection, data management, e-mail archiving and comprehensive SRM.

Built on CommVault's unique Unified Management approach, the new QiNetix 6.1 will include **Intelligent Data and Storage Operations Management Features**, a new level of support that helps customers keep data and storage highly available at the lowest possible cost. Through a variety of reliability, resilient software operations and processes, failover, load balancing, search and other enhancements to the QiNetix suite's technology foundation, QiNetix software can more effectively detect, troubleshoot and identify the root cause of problems as well as monitor and proactively flag potential problems. These technology advancements are combined with new **e-Support Options** so customers are proactively alerted via e-mail of IT maintenance requirements along with recommendations for problem prevention.

"Users are managing data in multi-platform, complex environments," said Arun Taneja, president, Taneja Group. "In these evolving environments, the need for intuitive and proactive reporting capabilities is more important than ever. While many vendors are attempting to make it easier for companies to manage their data and resources, CommVault's is one of the few solutions that proactively identifies potential problems, and offers up solutions to help users avert problems and save time, money and resources."

To meet aggressive service levels for 24X7 data and storage operations, customers are demanding more reliable and automated monitoring and resolution software and support that saves time and cost while keeping their environment up and running. With QiNetix 6.1, customers benefit from QiNetix foundation enhancements and powerful new e-Support options.

Intelligent Data and Storage Operations Management Features Deliver More Reliable 24X7 Data Protection

New QiNetix 6.1 **Intelligent Data and Storage Operations Management** features include reliability advancements to save time, money and valuable IT resources. Specific features include:

- Allowing software operations and processes to be restarted, resumed or resilient should network connectivity loss or device outages occur
- An optimized meta database structure and access, that seamlessly match thousands of processing jobs with the device, priority and path resources that are required to run
- Active reduction in the number of backup jobs to shorten backup window
- Enhanced failover and load balancing between clients and backup servers to ensure that processing gaps do not occur
- The ability to assess, with the CommCell Readiness Check, the success rate of upcoming jobs and availability of storage devices to identify problems before they occur

e-Support Options Close the Gap for Round-the-Clock Data and Storage Operations Management

As a key ongoing strategy, CommVault strives to provide customers with the responsive support they need to proactively solve issues to keep data and operations available around-the-clock. A team of support technicians collect customer feedback, evaluate customer needs and constantly incorporate new e-support options into our offering. Today, a variety of e-Support Options are offered to save time and close the gap between problem potential or discovery and resolution. CommVault e-Support Options:

- Include a robust, searchable knowledgebase with how-to's, trouble-shooting, best practice and third-party software and hardware provider information to put all information at the customer's fingertips any time of the day or night
- Report root-cause alerts with remedial recommendations to solve problems and extensive event reporting that highlights core events for faster resolution
- Provide e-mail and alert communications options to ensure that the proper person is quickly notified should a current or potential problem occur
- Assess the customer's data and storage environment and installed CommVault software and deliver smart, automatic QiNetix software updates that match their needs
- Deliver log filtering to allow customers to quickly and easily find job-related information (alerts, etc.) without searching

through large amounts of log information

- Provide auto-response to web-submitted trouble tickets that deliver faster support for problem resolution

Future e-support options will continue to link problem identification features with CommVault's knowledgebase, include trouble-shooting wizards and other options that quickly pinpoint potential issues to provide proactive, resolution-oriented support.

"With this version of our Unified Platform, we have made great strides to meet today's demand for continuously available data and storage operations," said Bob Hammer, chairman and CEO of CommVault. "Our customers must meet stringent service level objectives for keeping operations running round-the-clock. With these advancements, we've made our software smarter and e-support features more powerful to close the gap on availability."

Pricing and Availability

The QiNetix 6.1 software suite is generally available today. Pricing is based on capabilities and configuration. For more information, call 1.888.746.3849 (or 732.870.4000) or visit www.commvault.com.

About CommVault

CommVault® provides Unified Data Management™ solutions for high- performance data protection, universal availability and simplified management of data on complex storage networks. The CommVault® QiNetix™ platform, based on CommVault's Common Technology Engine, integrates Galaxy backup and recovery, snapshot management and recovery, active data migration and archiving, e-mail compliance, enterprise service level management and reporting and storage resource management software solutions. The QiNetix unified approach allows customers to add/integrate QiNetix components, at a fraction of the time, effort and money required by separate point products.

Information about CommVault is available on the World Wide Web at www.commvault.com or by calling (732) 870-4000. CommVault's corporate headquarters is located in Oceanport, New Jersey in the United States.

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